



Owner's Manual

High-Low Adjustable Base

Customer Service AUS: 1300 306 062 | NZ: 0800 483 6789

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safety precautions and usage statements

Attention: Important Safety Disclaimers

Read all instructions before using your adjustable base

SAVE THESE INSTRUCTIONS.

⚠ WARNING

To reduce the risk of shock, burns, fire or injury:

Always unplug the base from the electrical outlet before servicing any part of the base. To reduce risk of electric shock, unplug the base before cleaning. To safely disconnect, ensure the base is in a flat position with all motors off, and unplug from power source.

Keep the power cord away from heated surfaces. Never operate the base when the air openings are blocked. Keep air openings free of lint, hair and the like. Do not drop or insert any object into any opening.

Discontinue use of the bed base and contact a qualified service center if: it has a damaged cord or plug, is not working properly, or has been dropped into water.

Only use this bed base for its intended use as described in this manual. Do not use accessories/attachments that are not recommended by the manufacturer.

Close supervision is required when the bed base is used by or near children, convalescents or disabled persons.

Outlet Safety:

For optimal safety and operation, plug bed base into a surge protector (not included).

The bed base should only be plugged directly into a wall outlet or surge protector (recommended). Improper connection of the equipment can result in the risk of electrical shock, electrical fire or faulty operation of this bed base. If the plug does not fit your outlet, contact a qualified electrician to install a suitable outlet. Unauthorized modification or failure to use a wall outlet or surge protector could void the electrical portion of your warranty.

Warranty Warning:

Do not open or tamper with control box, motors, or remote (with the exception of battery compartments). The warranty will be void if the internal workings of these components are tampered with.

In-Home Use and Hospital Disclaimer:

The adjustable base is designed solely for in-home use. This base was not designed as a hospital bed and is not designed to meet hospital standards.



Do not use this base with TENT TYPE oxygen therapy equipment or near explosive gases.



Children and Pets:

Children and pets can be crushed or killed if they become entrapped in moving parts of the bed. Before you reposition the base, check to be sure children and pets are not near or under the base. Do not teach children to operate the remote. Store the remote where children can't find it. Children should not operate this product without adult supervision. To avoid injury, children and pets should not be allowed to play on or under the bed.

Immediately dispose of all packaging materials as they may pose a smothering risk to children and pets.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Safety Features:

Manual operation - If something gets caught in the platform when flattened, you can manually raise the platform up by lifting at either the head or foot to relieve pressure and allow for release.

Emergency stop - Stop the motion of the platform by pressing any button on the remote control.

Power outage - Use the "Emergency Battery Backup Strap" as a temporary power source to get the base to a desired position. Instructions on how to operate the Battery Backup Strap are on the

safety precautions and usage statements

Emergency Battery Backup page(s).

Power Ratings:

INPUT: AC 100–240V 50/60 HZ 1.5A

OUTPUT: DC 29V 1.8A

WATTS: 52.2W

Product Ratings:

The lift motors are not designed to operate continuously for more than two [2] minutes in an eighteen [18] minute time period or approximately 10% duty cycle. Attempting to circumvent or exceed this rating will shorten the life expectancy of the product and may void the warranty.

Weight Limits:

The recommended weight limit on the adjustable base is: 750 lbs.

The base will structurally support this weight, provided it is evenly distributed across the bed base. The adjustable base is not designed to support or lift this amount in the head or foot sections alone.

Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

ISO 19833: 2018

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Acoustics:

In normal base operation the wheels, which allow the bed to maintain its distance from the wall, will make contact with the steel platform supports of the base creating a contact noise. When entering, exiting or shifting weight on the base, this contact noise may be audible as the wheels make contact. This is normal.

Fabric Care:

To prolong the life of your fabric, protect from direct sunlight whenever possible. For spot cleaning, wipe area with a light damp sponge or vacuum with a soft brush attachment to remove particles. Keep at a minimum of 30cm (12 inches) away from direct heat sources. For deeper cleaning, blot liquid spills with a clean dry cloth. Wipe with

a clean cloth dampened with warm water. Do not wet excessively. A soft bristle brush may be used to remove ingrained soil. Avoid scratching by gentle brushing. Wipe with a clean cloth dampened with warm water to remove residues after brushing. Dry in shade away from direct heat.

If persistent marks remain visible after cleaning, seek professional advice.

SAVE THESE INSTRUCTIONS.

FCC Compliance:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAN ICES-3 (B)/NMB-3(B)

parts list

Before discarding the packing materials, ensure all the parts are accounted for.

All electronics and components that need to be installed are located in boxes under the base or attached to the frame.

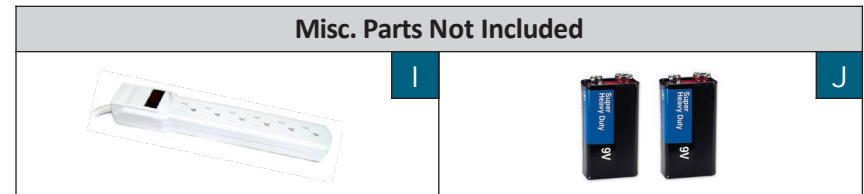
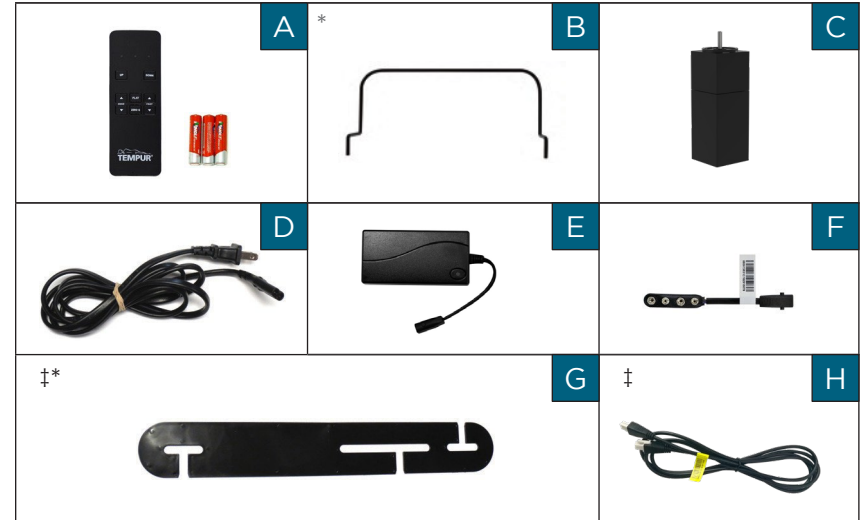
- A) Wireless Remote Control (1)
AAA Batteries (3)
- B) Mattress Retainer Bar (1)*
- C) Legs (4)
- D) Power Cord (1)
- E) Power Supply (1)
- F) Battery Backup Strap (9 Volt Alkaline batteries not included)
- G) Connecting Strap †*
- H) Sync Cord †

Miscellaneous Parts (not included):

- I) Surge Protector (1)
- J) 9 Volt Alkaline Batteries (2)

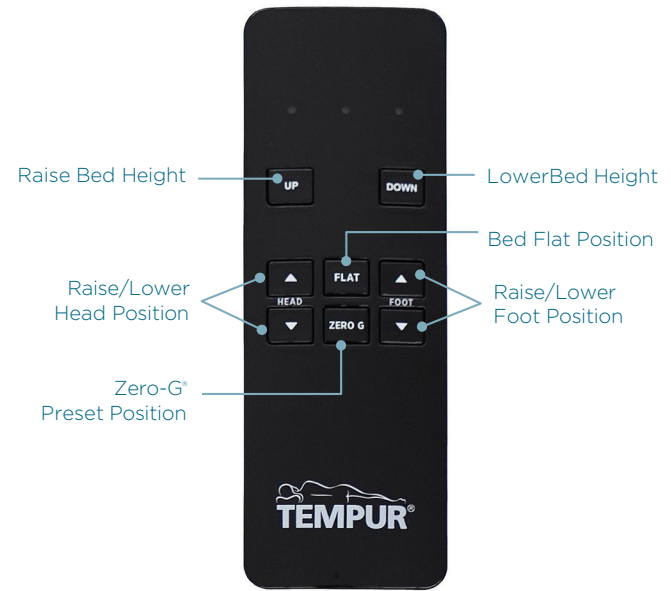
* These items are attached to the base for shipping purposes. Carefully remove from base and set aside.

† Only included in Twin, Twin Long, and Cal King Split



base and remote overview

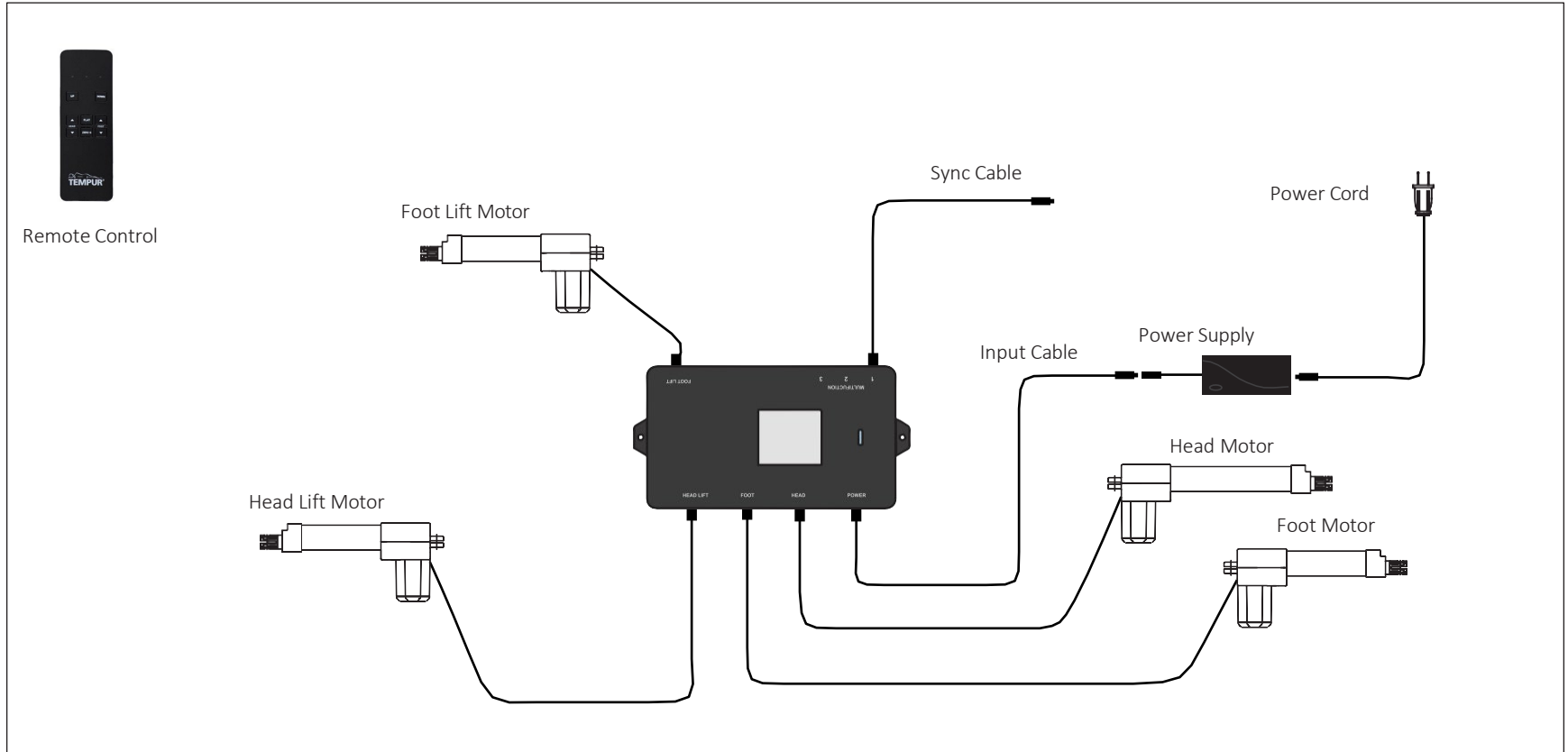
Actual product design may vary.



See pages 8-9 for complete Remote Control details.

quick reference guide

Not to scale. For illustration purposes only. Read all instructions before beginning installation.



If installing a split unit, see pages 10-11.

installation guide

Always use two people when setting up the base.

STEP 1

Place the bed base box in a desired location with the bottom of the box facing up.

Remove the binding straps and packing materials, making sure not to puncture the box with any sharp objects.

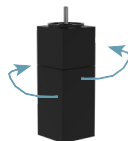
STEP 2

Place the base on the floor with the bottom side facing up.

STEP 3

Legs are shipped fully assembled. Alternative heights can be achieved by removing leg segments.

To install the legs, thread the leg into frame, and tighten by hand. Do not over tighten.



STEP 4

To sync two bases see detailed installation instructions on pages 10-11.

It is recommended to leave the battery backup strap attached to the power supply for use when needed. 2 9V Alkaline batteries (not included) will be required for its use.



STEP 5

Uncoil Input Cable (connected to Control Box's power port) and plug into Power Supply.



STEP 6

Uncoil the Power Cord and connect to the Power Supply. Place Power Supply on the ground and extend from the base. Ensure that the Power Supply and all attached cords are directed toward the desired surge protector.



installation guide

STEP 7

Carefully flip the base over on to its legs. Important: Two people are required to move the bed base. Do not drag across the floor. Do not rest frame on its side, excessive pressure may damage the legs.

STEP 9

Ensure that batteries are correctly installed in the remote. Quickly test remote functions to verify proper setup before placing mattress on base. Return the base to a FLAT position before placing the mattress on top.

STEP 8

Plug the Power Cord into a power source. A surge protector is recommended.

STEP 10

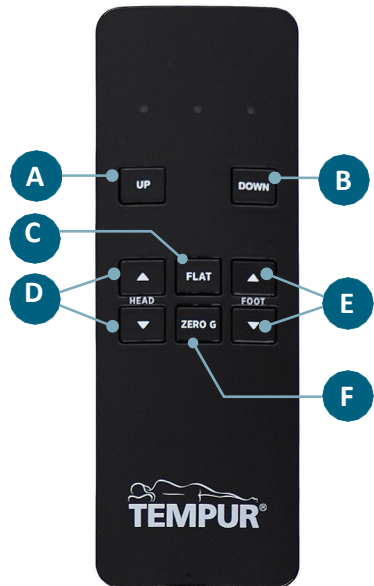
To install the mattress retainer bar, insert each end of the bar into the holes at the foot of the platform.



Setup is now complete! Test all functions on remote.

remote control

Remote Control arrives paired to the adjustable base.
Three (3) AAA batteries are required to operate the remote.



Functions

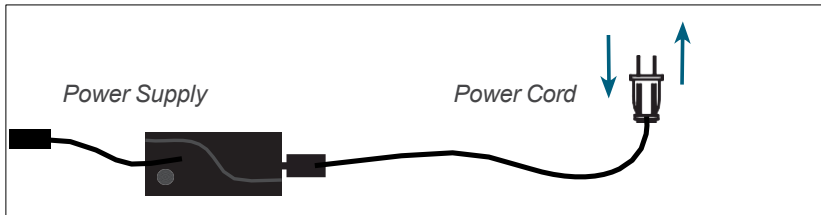
- A. **Bed Up**
Raise bed height.
- B. **Bed Down**
Lower bed height.
- C. **Bed Flat Position**
Use to return the adjustable base to a flat position.
- D. **Head Position Adjustments**
Use to raise and lower the head section of the adjustable base.
- E. **Foot Position Adjustments**
Use to raise and lower the foot section of the adjustable base.
- F. **Zero-G® Preset Position**
Use to adjust your legs to relieve pressure off the lower back. For optimal performance, please return the bed to the flat position prior to selecting the Zero Gravity preset position.

remote control

The original remote that comes in the box is already paired to the adjustable base. No further action is required. In the event that the remote is not paired with the base, follow the steps below.

STEP 1

Remove rear cover of the remote control by sliding it down to expose the PAIR button. Unplug the Power Cord from your power outlet. Wait 1 minute, then plug it back in to your power outlet. Perform Step 2 within 10 seconds, while the control box light is flashing.



STEP 3

Test all remote functions. If the remote buttons do not impact the adjustable base movements, please repeat the process again or call customer service: AU: 1800 616 822 | NZ: 613 52 777 105.

STEP 2

Press and hold the PAIR button on the back of the remote. The PAIR button will illuminate and start to flash. When the PAIR button stops flashing, the LED light on the control box will stop flashing. Release the PAIR button.



connecting strap (optional)

If any split setup is being installed, plastic Connecting Straps are provided (one per base) to secure the bases together.

STEP 1

With the bases in their desired location, slightly loosen both legs to allow the strap to fit on the leg bolt, between the leg washer and frame.



STEP 2

Slide side (a) of the Connecting Strap onto leg bolt. Swing the strap and connect side (b) to the leg bolt. Secure the strap by shifting to the left.



STEP 3

Re-tighten legs. Do not over tighten. Use the remaining strap and repeat on other end of the base.

syncing two bases (optional)

A Sync Cord is included with the base. Not available on Queen, Full or King/Cal King size bases. The Sync Cord connects the two control boxes to a single remote for the synchronization of two bases.

STEP 1

Unplug bases from power source.

STEP 2

Connect the Sync Cord to the Multifunction port of each Control Box.

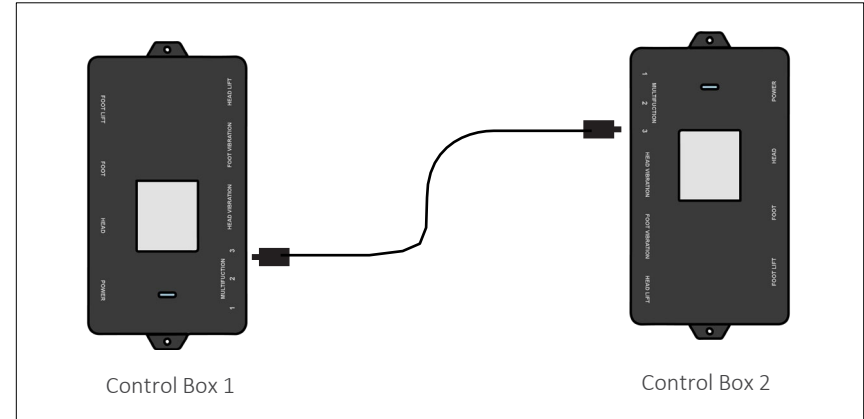
STEP 3

Plug bases back into the power source.

STEP 4

Check to ensure all cords are securely attached. Both remotes will now operate both bases simultaneously.

The system is now linked. Buttons pressed on either remote will control both bases simultaneously.



PERFORMANCE NOTES

If bases become mismatched, pressing the FLAT button will re-sync the mechanical positions.

headboard bracket installation guide (optional)

Headboard Brackets are an optional accessory and are not included. A hex key is included with the accessory kit to complete installation. To install the headboard bracket, place the adjustable bed on it's side.

STEP 1

- Align the hole in the bracket to the brass sleeve into which the leg threads. Hold the bracket in place and screw the leg into the adjustable bed until it is snug. **DO NOT OVERTIGHTEN.** Too much force may cause the leg to spin freely.
- Align the tab with the hole in the frame (located towards the foot of the adjustable bed) and use a short bolt and wingnut to secure the bracket. Make sure the bolt is tight.



- Secure T-Bracket in place by inserting two short screws through top of bracket. Use hex key to tighten screws.

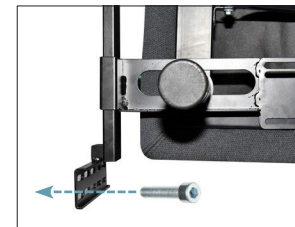


STEP 3

Connect your headboard to the attachment plate using the remaining long screws or hardware that came with your headboard. The heads of the bolts will face outward. Use hex key to tighten bolts.

STEP 2

- Measure the distance between the mounting holes on the headboard and install the T-Bracket to accommodate the headboard.
- To install the T-Bracket, slide the T-Bracket through the end of the headboard bracket. Align the flat side of the T-Bracket plate to the mounting holes on the headboard.

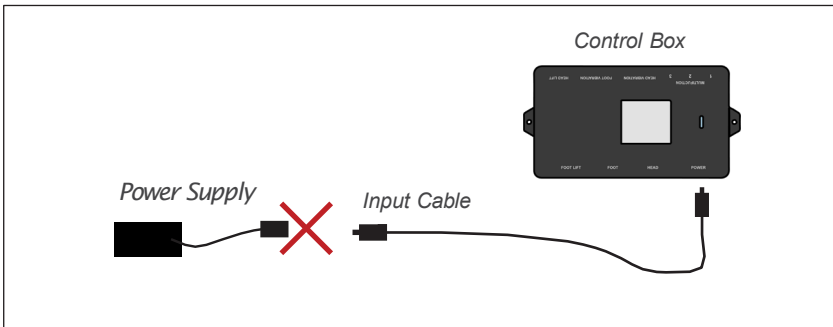


emergency battery backup

Two (2) 9 Volt Alkaline batteries are required to operate the power down feature and are NOT in-

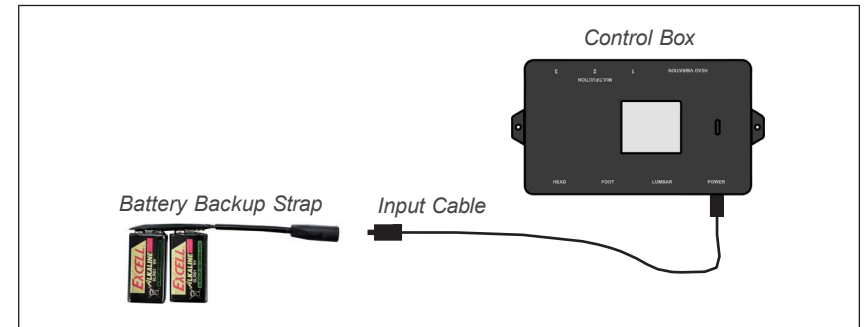
STEP 1

Disconnect the Power Supply from the input power cord.



STEP 3

Connect the end of the Battery Backup Strap to the input cable that is attached to the control box.



Note: Detach the Battery Backup Strap after the emergency is over, as the system will continue to draw power from the batteries even if not in use.

STEP 2

Connect the Battery Backup Strap to the (2) Alkaline 9 Volt batteries. Do not mix brand name Batteries.



STEP 4

Use the remote control to lower the base.

If one or more functions on the bed base have stopped operating:

ADJUSTABLE BASE

- Check under the bed base to verify that the wired connections are secure and that there are no cords or bedding obstructing the movement of the base.
- Check to ensure the blue LED light is illuminated on the control box. If there is no light, verify that the input and power cords are properly connected.
- Unplug the base for 1 minute to reset the electronic components.
- Plug bed base into a different electrical outlet, or test current outlet with another working appliance (a grounded, electrical surge protector is recommended).

REMOTE CONTROL

- Ensure that your remote batteries are properly installed or do not need replacing.
- Ensure that the remote control is paired to the bed base. See page 9 for more information.

If issue is not resolved by following the instructions above, locate serial number on warranty card or back of remote and call customer service AU: 1300 306 062 | NZ: 0800 483 6789
australiasupport@ergomotion .com

Tempur Customer Service

Australia: 1300 306 062

New Zealand: 0800 483 6789

Email: info@tempur.com.au

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